

VORNA VALLEY COMMUNITY

NEWSLETTER



Ramadan Kareem

BLESSINGS & WELL WISHES TO OUR COMMUNITY MEMBERS CELEBRATING SOON

HAPPY Easter

JOBURG CAN
COMMUNITY ACTION NETWORK

And so CAN you!

For the love of your city, get on board & empower Change today!

Page 2 for details

NOTICE

VVRA AGM 2025

Nominations OPEN

Details on Page 2

Reckon you cracked our Conundrum last week?

See Page 3

Two cartoon lightbulb characters with faces, arms, and legs, one pointing upwards.

This newsletter is proudly sponsored by **Mid Properties**





The Joburg Community Action Network (JoburgCAN), a division of the Organisation Undoing Tax Abuse (OUTA), is a non-profit public benefit organisation dedicated to improving service delivery and quality of life in Johannesburg. Built on OUTA's ethos of accountability and action, JoburgCAN empowers residents and businesses by helping them understand their rights, uniting communities, and challenging authorities to act in the city's best interests to create a Johannesburg that works for everyone.

JoburgCAN's 4 Key Pillars

- educating communities about their rights,
- uniting resident associations and business forums to amplify their voices,
- holding authorities accountable,
- developing practical, citizen-based solutions.

JoburgCAN invites all residents and businesses to join the movement and play an active role in shaping the city's future. Together, we can build a Johannesburg that thrives – a city that works for everyone.

To learn more or get involved, visit: <https://joburgcan.org.za> or email, info@joburgcan.org.za

Eskom's Annual Increase this 1 April 2025

12.7%



VVRA AGM 2025

Join the VVRC!

You are invited to send your nominations to become a committee member for our suburb!

communication@vvra.org.za

AGM details in our next issue.



DOLFYNN POOL SERVICES

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Unscramble the 9 letter word below and send us your answers to: communication@vvra.org.za

A K E S B A R F T

Hint: Something important, but we often don't have time for.

Last Week's Solution: BUBBLEGUM

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THANK YOU FOR DRIVING SERVICE DELIVERY SEE IT? REPORT IT & TOGETHER WE'LL FIX IT!

CITY POWER

These include :

- * Electricity outages
- * Meter issues
- * Street lights

* Prepaid/Smart metering.

Call: ☎0860 562 874 option 2

Call: ☎011 375 5555 option 2

Using web portal

<https://citypower.mobi>

or you can download the FREE app from playstore

"My Citypower"

Twitter: @CityPowerJhb

JOBURG WATER

These include:

- * Sewage leaks and overflows
- * Burst water pipes
- * Replacing damaged meters
- * Fire Hydrants valves

Call: ☎0860 562 874 or 011 688 1699

SMS line: ✉076 333 5052

Email: fault@jwater.co.za

Twitter: @JHBWater

JOBURG ROAD AGENCY

These include:

- * Pothole repairs
- * Storm water drains
- * Re-instatement
- * Road markings
- * Road signage
- * Traffic signals

* Pavements (Hard surface)

Call: ☎0800 002 587 or

0860 562 874 option 5

Email: hotline@jra.org.za

Twitter: @MyJra

CITY PARKS

These include:

- * Tree pruning/cutting
- * Grass cutting
- * Municipal pools
- * The Joburg Zoo
- * Libraries
- * Recreation centres
- * Joburg open spaces
- * City owned Parks

Call: 0860 562 874 option 0

Email:

vmkhize@jhbcityparks.com

pkubheka@jhbcityparks.com

wafrika@jhbcityparks.com

Fallen trees : ☎011 712-6600

Or trees@jhbcityparks.com

Pikitup

These include :

- * Refuse removal (Household)
- * Clearing public bins
- * Illegal dumping

Call: ☎0860 562 874 option 4

Illegal dumping WhatsApp to 082 779 1361

Emergency

SERVICES / JMPD

These include :

- * Fires
- * Noise control
- * Ambulances services
- * By law infringements
- * Traffic enforcement and licensing

Call JMPD 011 758 9620 or 011 375 5918 and state emergency

Call Fire: ☎(011) 375-5911

BILLING QUERIES

These include :

- * Billing related matters
- * Statement inquiries
- * Payment arrangements

Call: ☎0860 562 874 option 1

Email: regionRevenue@joburg.org.za

Municipal statement www.joburg.org.za

Under e-services, other queries must be logged at a walk-in centre

HEALTH-RELATED ISSUES

These include :

- * Health department
- * Environmental health

Call: ☎011 375 5555 and ask for

Environmental Health

Contact the Regional Office on ☎011 681-8082 or

visit them at their offices, 2nd Floor at Eureka

House, 92 Marlborough Road, Springfield

HIJACKED PROPERTIES

These include :

- * Hijacked property
- * Abandoned properties

Contact the Group Forensics and Investigation

Services (GFIS) on ☎080 000 2587

BUILDING CONTROL

These include :

- * Town planning
- * Building inspector
- * Plans
- * Urban management
- * Zoning

Email: ComplaintsPLE@joburg.org.za

Please save this page and keep it handy for up to date reporting