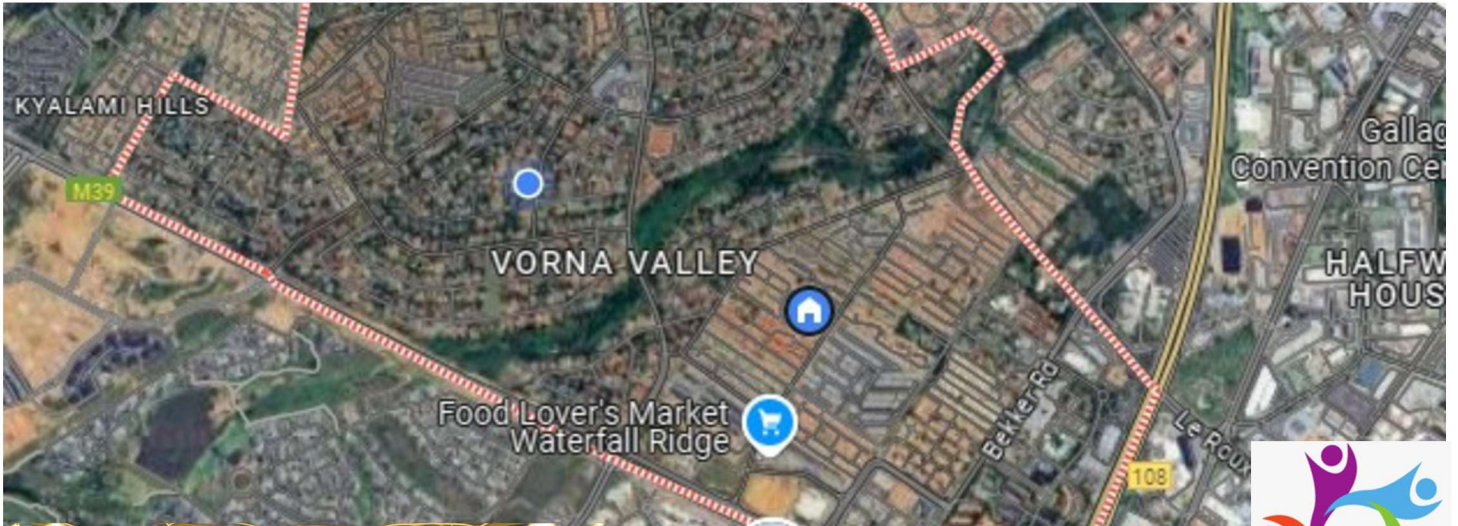


VORNA VALLEY COMMUNITY

NEWSLETTER



From all of us at the
Vorna Valley
Resident's Association

Our best wishes are with
you, your family and loved
ones this
festive season.

Thank you for your
continued support.

With YOUR
R10 per month

OUR Security Camera
Initiative will **SUCCEED!**

Please sign up today as a PROUD
member of the VVRA!
vvra.org.za/membership/

**JOIN
OUR
SCHOOL
CHANNEL
ON
WHATSAPP**

- SECOND HAND TEXTBOOKS
- SECOND HAND UNIFORMS
- ENROLMENTS
- EVENTS

MORE ON PAGE 2

**Managing our
water resources
on Page 3**

LPR Cameras



YOU ARE INVITED

From our previous edition, we are gaining traction on our LPR Camera Initiative!

We are inviting ALL local businesses to secure and co-sponsor an LPR camera site and we will market YOUR business on our 'Preferred Service Provider' Database.

Contact any of our admins to kick-start your sponsorship!

Together, we can:

- Reduce crime rates
- Protect your business, property and vehicles
- Increase your property value
- Enhance your overall peace of mind for residents and clients

EVERYTHING SCHOOL!

INTRODUCING OUR COMMUNITY 'SCHOOL CHANNEL' ON WHATSAPP!

SELL AND BUY

PRE-LOVED SCHOOL ITEMS & ADVERTISE YOUR ENROLMENTS WITH US!



WATER CONSERVATION IS OUR RESPONSIBILITY



Due to ongoing water shortages, largely caused by insufficient infrastructure maintenance and reduced rainfall, our community needs to work together to conserve water. By making small changes in our daily routines, we can help ensure that everyone has access to this essential resource.

Be a champion with these simple tips:

- Report municipal leaks immediately.
- Fixing your leaking taps immediately.
- Turning off the taps while brushing teeth.
- Using a bucket instead of a hose to wash vehicles can make a significant impact.
- Monitoring shower times for the whole family creates a culture of using only what you need.
- Running dishwashers and washing machines with full loads are also effective ways to reduce water usage.
- Additionally, watering gardens in the early morning or late evenings to prevent water loss from evaporation.

Together, we can make these small adjustments for the collective benefit of our community and families. Every drop saved counts, **especially in times of scarcity.**

HOLIDAY SECURITY TIPS



With the holiday season fast approaching, here are some tips and emergency numbers to keep handy:

- Secure your Home - Activate Alarms and keep outdoor lights on.
- Notify a Trusted Neighbor - To keep a watchful eye on your home.
- Caution with Social Media - Keep travel plans off of social media.
- Safeguard Valuables - Stow away valuables out of plain sight.

Contact Numbers

Midrand Police	10111
Ops Commander	071 675 6114
Emergency Services (Fires, Floods & Ambulance)	10177
JJMPD Main	011 375 5911
JMPD Control Room	011 375 5918
JMPD Noise Control	011 582 1665
JMPD Whatsapp	063 253 1920

**FULL PAGE
R750 PER MONTH**

**ADVERTISE HERE
&
SPONSOR A
CLEANER!**

**1/2 PAGE
R420 PER MONTH**

**1/4 PAGE
R250 PER MONTH**



THANK YOU FOR DRIVING SERVICE DELIVERY SEE IT? REPORT IT & TOGETHER WE'LL FIX IT!

CITY POWER ⚡⚡

These include :

- * Electricity outages
- * Meter issues
- * Street lights

* Prepaid/Smart metering.

Call: ☎0860 562 874 option 2

Call: ☎011 375 5555 option 2

Using web portal

<https://citypower.mobi>

or you can download the FREE app from playstore

"My Citypower"

Twitter: @CityPowerJhb

JOBURG WATER 💧💧

These include:

- * Sewage leaks and overflows
- * Burst water pipes
- * Replacing damaged meters
- * Fire Hydrants valves

Call: ☎0860 562 874

SMS line: ✉076 333 5052

Email: customer@jwater.co.za

Twitter: @JHBWater

JOBURG ROAD AGENCY 🚗

These include:

- * Pothole repairs
- * Storm water drains
- * Re-instatement
- * Road markings
- * Road signage
- * Traffic signals

* Pavements (Hard surface)

Call: ☎0800 002 587 or

0860 562 874 option 5

Email: hotline@jra.org.za

Twitter: @MyJra

CITY PARKS 🌳🌿

These include:

- * Tree pruning/cutting
- * Grass cutting
- * Municipal pools
- * The Joburg Zoo
- * Libraries
- * Recreation centres
- * Joburg open spaces
- * City owned Parks

Call: 0860 562 874 option 0

Email:

vmkhize@jhbcityparks.com

pkubheka@jhbcityparks.com

wafrika@jhbcityparks.com

Fallen trees : ☎011 712-6600

Or trees@jhbcityparks.com

Pikitung 🏠

These include :

- * Refuse removal (Household)
- * Clearing public bins
- * Illegal dumping

Call: ☎0860 562 874 option 4

Illegal dumping WhatsApp to 082 779 1361

Emergency

SERVICES / JMPD 🚓🚑🚒🚔

These include :

- * Fires
 - * Noise control
 - * Ambulances services
 - * By law infringements
 - * Traffic enforcement and licensing
- Call JMPD 011 758 9620 or 011 375 5918 and state emergency
- Call Fire: ☎(011) 375-5911

BILLING QUERIES 📄📊

These include :

- * Billing related matters
 - * Statement inquiries
 - * Payment arrangements
- Call: ☎0860 562 874 option 1
- Email: regionGrenvenue@joburg.org.za
- Municipal statement www.joburg.org.za
- Under e-services, other queries must be logged at a walk-in centre

HEALTH-RELATED ISSUES 🏠🚑🚒

These include :

- * Health department
 - * Environmental health
- Call: ☎011 375 5555 and ask for Environmental Health
- Contact the Regional Office on ☎011 681-8082 or visit them at their offices, 2nd Floor at Eureka House, 92 Marlborough Road, Springfield

HIJACKED PROPERTIES 🏠🏢

These include :

- * Hijacked property
 - * Abandoned properties
- Contact the Group Forensics and Investigation Services (GFIS) on ☎080 000 2587

BUILDING CONTROL

These include :

- * Town planning
 - * Building inspector
 - * Plans
 - * Urban management
 - * Zoning
- Email: ComplaintsPLE@joburg.org.za

Please save this page and keep it handy for up to date reporting