



MONTHLY

NEWSLETTER

DEC
2025



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A FESTIVE MESSAGE FROM TRSS

As families prepare for year-end celebrations and well-deserved breaks, our teams remain fully committed to ensuring a safe and seamless festive season. Increased patrols, strengthened partnerships with CPF groups, and enhanced operational readiness mean we are proactively addressing the seasonal crime trends that typically emerge at this time of year.

Together with our clients, communities, and partners, we look forward to closing the year on a strong, secure note.

ESSENTIAL SAFETY TIPS FOR THIS HOLIDAY SEASON

When Travelling or Going Away

Before You Leave

- Test your alarm, beams, and electric fence.
- Ensure remotes, batteries, and gate motors are functioning.
- Inform TRSS of your travel dates for increased patrol awareness.
- Ask a trusted neighbour or family member to check in.
- Use timers/smart plugs to switch lights on and off.
- Avoid announcing holiday plans on social media.



On the Road

- Keep valuables out of sight, especially at petrol stations.
- Stay on busy, well-lit routes.
- Ensure your phone is charged and your emergency contacts saved.
- Do not stop for unknown vehicles or individuals.

Holiday Accommodation

- Check locks, windows, and emergency exits.
- Store valuables in a safe or keep them on you.
- Be alert in unfamiliar areas, especially at night.



Safety at Home This Festive Season

Inside the Home

- Lock all doors and windows – even while you're home.
- Do not leave gifts or valuables visible from outside.
- Keep keys out of sight and out of reach of windows/doors.

Outside the Home

- Ensure perimeter lighting is working.
- Trim foliage that could offer hiding spots.
- Secure tools, ladders, bins, and garden equipment.

Hosting Guests?

- Keep gates, remotes, and access devices secure.
- Brief guests on how to properly lock doors and arm systems.
- Never leave entry points open for convenience.



Shopping & Public Space Safety

Shopping Centres

- Keep bags zipped and wallets secure.
- Avoid distractions such as texting while walking.
- Park in well-lit areas.
- Do not overload yourself with packages.

ATM Safety

- Use indoor ATMs where possible.
- Shield your PIN; do not accept help from strangers.
- Avoid withdrawing large amounts of cash.

Online Shopping

- Use trusted websites with secure payment gateways.
- Track deliveries closely.
- Avoid posting parcel arrivals or high-value purchases online.

EXCITING NEWS FROM TRSS!

Another TRSS Mobile Command Trailer Deployed!

We are proud to announce that another TRSS Mobile Command Trailer has officially hit the field. Fully equipped with solar power, CCTV, enhanced lighting, and essential operational tools, this unit is designed to support our teams wherever they are needed.

The trailer strengthens on-site visibility, improves communication, and enhances rapid-response capability – another milestone in our ongoing commitment to protecting the communities we serve.



NEW SITE START-UP – NOV 2025

We are proud to welcome several new clients to the TRSS protection network this month. Each new partnership represents our continued commitment to visibility, professionalism, and tailored security solutions.

Gwen Lane & Protea Place–

Gwen Lane and Protea Place have entrusted TRSS to manage a unified security approach across both sites.

Our integrated solution includes seamless protection across the entire premises while meeting the unique needs of each building.



Superb Packaging –

TRSS is now securing Superb Packaging with a customised guarding and monitoring solution designed to safeguard operations, staff, and assets. Our presence reinforces business continuity and safety in this high-activity environment.



IN THE COMMUNITY

ENGAGING, PROTECTING, CONNECTING

November was a vibrant month for our West teams, who actively supported a wide range of community events and visibility operations. The month began with the Chartwell Fun Run on 1 Nov, where officers provided strong visibility and ensured a safe, enjoyable morning for residents. On 8 November, TRSS supported the Golden Harvest Fun Run while simultaneously conducting a Mini BLITZ in Sharonlea, reinforcing our commitment to both event safety and proactive neighbourhood patrols.



On 15 November, our teams were out again for the Sundowner Golden Harvest Run as well as a Mini Blitz in Northriding, giving residents reassurance through layered patrol presence. The festive spirit carried into 22 November with the Sundowner Christmas Market, supported alongside a broader Mini Blitz in JHB North, where officers engaged residents and monitored activity in priority areas. The month concluded on 29 November with both the Bloubostrand Meet & Greet and an additional Mini BLITZ in Sharonlea, offering residents the chance to interact with TRSS officers, discuss safety concerns, and experience the visibility that keeps communities safer.



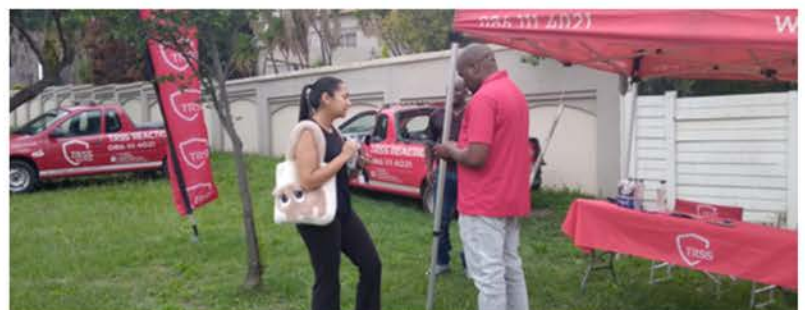
IN THE COMMUNITY

ENGAGING, PROTECTING, CONNECTING

Our East teams also enjoyed a highly active and community-focused November. The month kicked off on 1 Nov with Riverside Halloween, where TRSS ensured a fun and safe evening for families celebrating together, as well as the WRA Meet & Greet, which gave residents the opportunity to engage directly with their local security teams. On 8 November, our officers supported the well-attended Riverside Market Day while running a Mini BLITZ in WRA, enhancing visibility across multiple neighbourhoods.



On 15 November, TRSS assisted at the Riverside Fundraiser and provided dedicated safety support at the Noordwyk Park Run, helping maintain secure, well-managed environments for both events. The momentum continued on 22 November with another Noordwyk Park Run and a Mini BLITZ in Vorna Valley, where officers conducted visibility patrols and community engagement ahead of the festive season. November wrapped up on 29 November with a final Noordwyk Park Run and a Mini BLITZ in Clayville, reinforcing our commitment to proactive crime prevention as we move into the high-activity holiday period.



ARRESTS & OPERATIONAL SUCCESSES

ARREST – KYA SAND (06 November 2025 | 11h43)

While conducting routine patrols in the Kya Sand industrial area, TRSS Reaction Officers observed a suspect jumping over a wall while carrying stolen items. The officers immediately requested backup and swiftly pursued the individual.

Thanks to quick coordination and rapid response, the suspect was successfully apprehended and handed over to SAPS for further processing.



ARREST – DOUGLASDALE (4 Russel Close | 10:13)

TRSS officers responded promptly after receiving a phone-in report regarding a suspicious individual in the Douglasdale area.

It was established that the suspect had jumped over the property wall to gain access. Officers recognised him as an individual previously reported for problematic behaviour, the suspect was safely contained until SAPS arrived.

A swift, professional response by the TRSS team – ensuring the continued safety of our community.



ADMIRING EXCELLENCE

We are proud to announce the promotion from our Marketing team to Pretoria Supervisor. This achievement reflects outstanding dedication, leadership, and commitment to the TRSS mission. Congratulations on this well-deserved milestone!

We extend our sincere thanks to the TRSS team for their dedication and unwavering commitment to keeping the WSP team safe. Your professionalism and support made a meaningful difference.

A special congratulations to Morné for securing the partnership, and well done to Wayne and the SWAT Team for delivering outstanding service on the day.

Exceptional teamwork all round – well done, Team TRSS!



Thank You

YOUR VOICE MATTERS: CLIENT TESTIMONIAL SPOTLIGHT

EXCEPTIONAL SERVICE

A big thank you to Matilda, Wayne, Hendry, and the team for their swift assistance with the drone check near Baccarat Lodge.

Matilda's follow-ups and our guards' dedication to keeping us safe are greatly appreciated.

Thumbs up to the TRSS staff who make such outstanding service possible – we truly value you all.

Warm regards,
Audrey Clarke

YOUR TEAM SAVED MY SON'S LIFE

The TRSS team at Noordwyk went above and beyond on 9 June. They noticed my son was unwell, ensured his safety, alerted our family, and called an ambulance. Thanks to them, he received timely medical help – they truly saved his life. Forever grateful.

– Sithabile Ndlovu

THANK YOU FOR SUPPORTING FRIENDS OF FREE WILDLIFE

TRSS was proud to support the Friends of Free Wildlife fundraising event, providing sponsored security to keep everyone safe. Led by Jaco, our team worked alongside #FFWEvents, Riversands, ER24, and other partners to ensure the event ran smoothly.

WE APPRECIATE YOUR FEEDBACK

SERVICE SO GOOD, IT SPREADS

A neighbour at Forest Park was so impressed with TRSS's service and visibility that he enquired about securing his business property in Bedfordview. It's always encouraging when excellent service speaks for itself and brings in referrals!

-Forest Park Resident

THANK YOU FOR MAKING A DIFFERENCE

We extend a heartfelt thank you to our team and leadership for supporting the Douglasdale CPF Easter Egg Collection on 5 April 2025.

TRSS proudly sponsored 6 boxes of Easter eggs, bringing joy to local children and showing our continued commitment to community upliftment.

Your generosity reflects the true spirit of TRSS –always ready to go the extra mile.

Douglasdale CPF

LIGHTNING RESPONSE IN A TIME OF CRISIS

Thank you to all TRSS responders – W14, W12, SWAT, and SSI – for the lightning-fast response to a suspected shooting on Amsterdam Drive. Your swift action is deeply appreciated by the Olivedale community. Thanks also to residents for the accurate reporting that guided the team to the right location. Excellent teamwork all round!

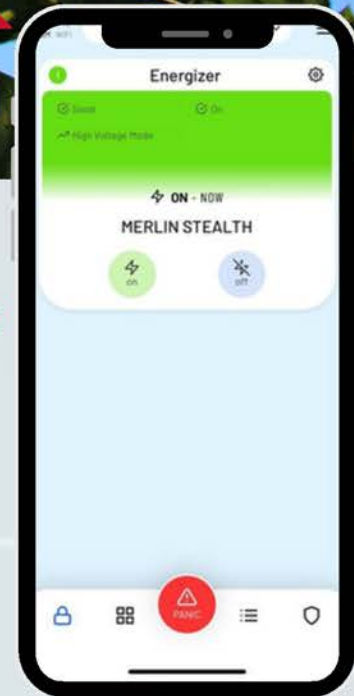
-Brian Casson – Olivedale Community

STRONGER * SAFER * TOGETHER



ELECTRIC FENCE MONITORING SOLUTION

DO YOU KNOW WHO CONTROLS YOUR FENCE?



✓ **Ability for self-control of your electric fence:**

- Arm / Disarm
- Ability to bypass your zones
- Change the voltages from high to low
- Signals and activations
- Full event log

✓ **Dedicated mobile control app for your electric fence.**

✓ **One radio and control app per energiser.**

Terms & Conditions Apply

*Every electric fence energiser requires a minimum of a power pack and battery. If outdoors, the power pack requires a housing unit.

*We recommend connecting the energiser to an inverter, or a 33Amp Battery to overcome loadshedding.









www.trss.co.za

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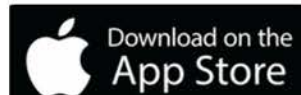
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With our Mobile Panic App, you're in good hands!



-  Mobile Panic Button
-  Medical Response
-  Test Your Alarm
-  Holiday Instructions
-  Cancel Your Alarm
-  See All Notifications and Signals - No SMS
-  Ideal For Complexes
-  Response Directly To Your Premises

Now Available



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