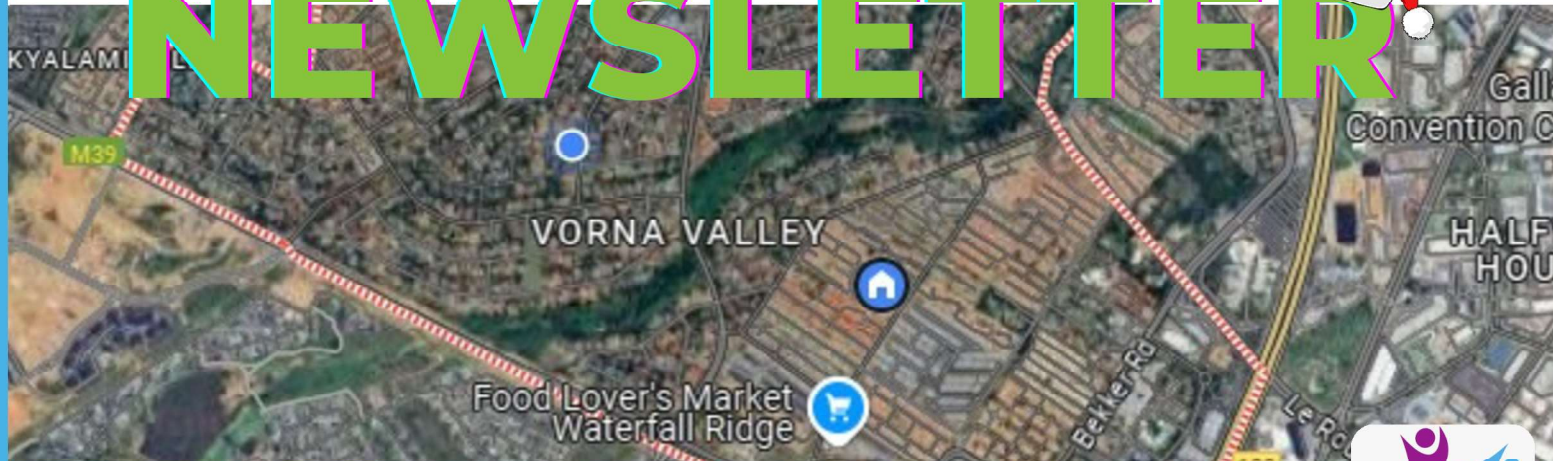


VORNA VALLEY COMMUNITY

# NEWSLETTER



The VVRA committee extends warm wishes to the community for the 2025 festive season and a prosperous 2026!

Don't forget to secure your 2026 advertising



Monthly rates as follows:

Full Page - R750

Half Page - R420

¼ Page - R250

Contact us now - [communication@vvra.org.za](mailto:communication@vvra.org.za)

## Special mention to our gals & guys in uniform



Community initiatives get a boost as we welcome 2026!!! details on Page 2



## Are You

- A resident in Vorna Valley
- and is frustrated with service (non) delivery?
- R10 p/month is all it costs to be

## A Member

The Gift that keeps on Giving (back)

understand how on Page 3



This newsletter is proudly sponsored by Mid Properties



# We're grateful for your support

We can't possibly thank you ENOUGH!



**The Vorna Valley Residents Association is pleased to announce the revival of the LPR (License Plate Recognition) Camera Project, made possible through various community fundraising initiatives. This important milestone reflects the collective commitment of residents to improving safety and security within our neighbourhood.**

**We would like to extend our sincere gratitude to every resident who has contributed their time, effort, and financial support to make this achievement possible. Every contribution, big or small — has helped move us closer to a safer Vorna Valley for all.**

**As we approach the December festive season, the importance of having fully operational cameras cannot be overstated. This time of year often brings increased traffic, visitors, and unfortunately, a higher risk of criminal activity. The LPR cameras will act as a powerful deterrent, assist in crime prevention, and support law enforcement by providing valuable footage and data when needed. Their presence will significantly enhance our ability to monitor vehicle movements at key access points and respond more effectively to any incidents.**

**We encourage all residents to continue contributing towards this worthy cause. Ongoing support is essential for maintenance, monitoring, and possible future expansion. Together, we can ensure that the Vorna Valley remains a safe, secure, and welcoming community throughout the festive season and beyond.**

**Once again, thank you for your unwavering support and commitment to the safety of our neighbourhood.**

THANK YOU  
VERY MUCH!

# Don't Get Mad, Get a Quorum: A Guide to Organized Complaining.

**"On Principle, You Overpay COJ. Let's Fix That."**



Yep. It's R10/month, but I refuse on principle. The previous VVRA people were much more effective and never dunned you for money.

17:08

## Imagine your community as a powerhouse

You pay the bills, you fuel the system, but the lights are dim, the engine sputters, and promises flicker out.

You're not just a customer; you're an investor in your own hometown, yet your returns are crumbling streets, inconsistent services, and a fading quality of life.

It's time to transform from isolated voices into an unstoppable force. The Vorna Valley Resident's Association is your collective amplifier — the organized current of citizen power.

This is not a complaint desk; it's a command center for accountability and innovation.

Think of it as a unified shareholders' union for your community.

Together, you gain the leverage to audit, negotiate, and demand excellence.

But our vision stretches further.

With the pooled resources and collective clout of our membership, we gain a powerful new tool: the ability to commission competitive feasibility studies and solicit proposals from private service providers.

## Why then should we accept endless delays for basic services?

When we speak as one funded component, we can explore partnerships that shorten turnaround times from months to weeks, and bring world-class efficiency to our doorstep.

This is about reclaiming your stake and rewriting the rules. Together, we turn monthly frustration into strategic action, ensuring every rand paid is a rand accounted for — or a rand invested in a better, faster solution.

It's the disciplined, professional engine that ensures our community doesn't just hope for better — it insists on it, builds it, and wins it.

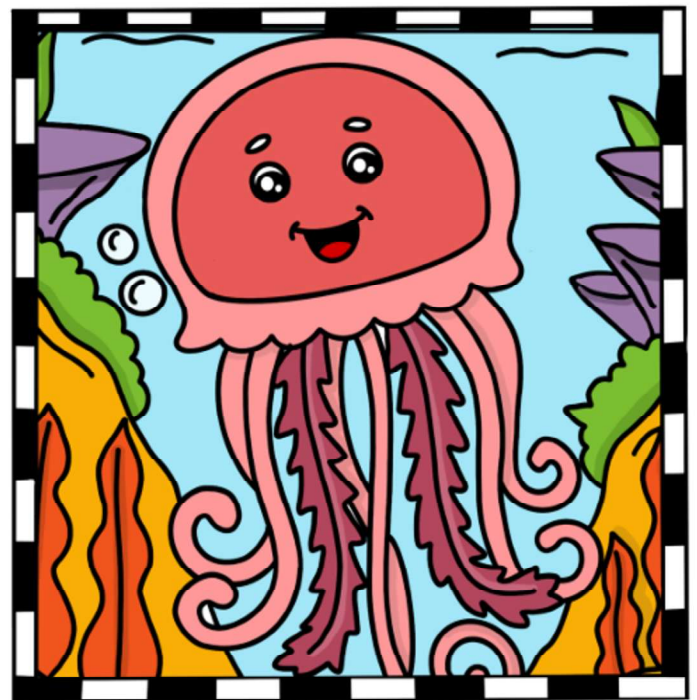
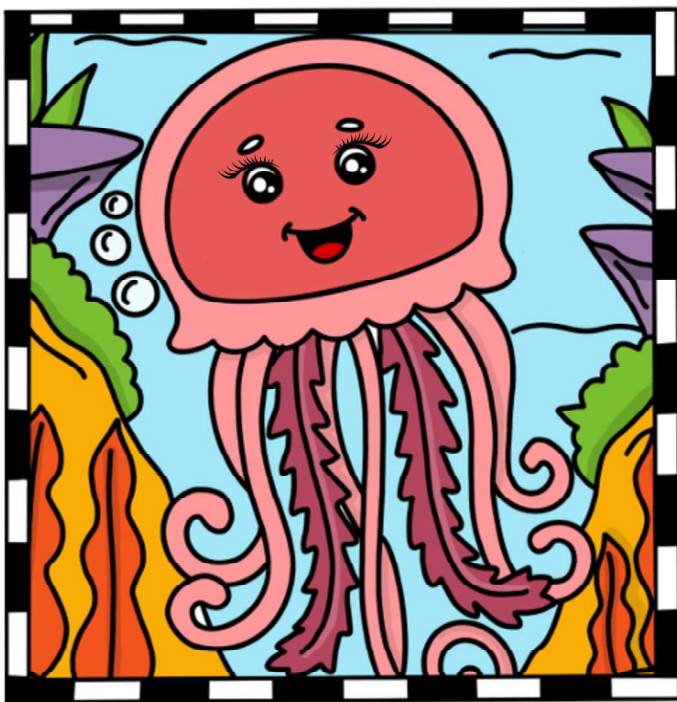
**UNITE YOUR VOICE.**  
**AUDIT THE PROMISE.**  
**POWER YOUR COMMUNITY.**  
**IT'S TIME TO LOOK FURTHER THAN THE END OF YOUR STREET.**



# Festive Puzzle Corner



Can you spot the 5 differences?



**Unscramble the 9 letter word below and  
send us your answers**

**to: [communication@vvra.org.za](mailto:communication@vvra.org.za)**

**C A S J A L F K P**

**Hint: A delicious breakfast or brunch treat!**

**Last Month's Solution: SUFFOCATE**



*Dankie* **Thank you** *Kealeboga* *Shukriya*  
**Ngiyabonga**

We extend our deepest gratitude to every member of African Footprints Lodge and Conference Centre. Their coming to the rescue to 100s of households during the recent water crisis, have perfectly illustrated their commitment to a better 'working' community.

While we hope never to face such a crisis again, it is a comfort to know that organizations like African Footprints are here, not just in emergencies, but as a pillar of our community year-round.

To learn more about their establishment, amenities or offerings, please visit their website or stop by to visit their friendly and welcoming team!

**info@africanfootprints.co.za**  
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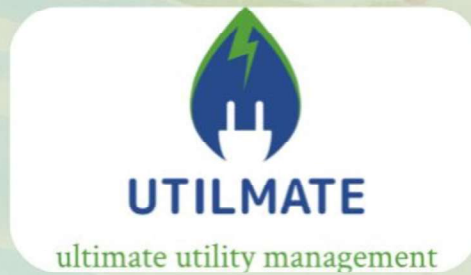
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**Hi! There's a drippy sound coming from the thingy...  
- Tenant**

**Help, I can't find the key for my gate & my dog ran out on the street. Come quickly!  
-Tenant**

**Urgent: No light in the kitchen, not sure if it's loadshedding or the bulb? Send someone.  
-Other Tenant**

**Income not "coming in" like the complaints do?**

**"Midnight Maintenance Melodramas?"**

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## THANK YOU FOR DRIVING SERVICE DELIVERY SEE IT? REPORT IT & TOGETHER WE'LL FIX IT!

### CITY POWER

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Meter issues  
Street lights  
Prepaid/Smart metering.  
Call: ☎0860 562 874 option 2  
Call: ☎011 375 5555 option 2  
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or you can download the FREE app from playstore  
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Twitter: @CityPowerJhb

### JOBURG WATER

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Sewage leaks and overflows  
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Twitter: @JHBWater

### JOBURG ROAD AGENCY

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Pothole repairs  
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0860 562 874 option 5  
Email: [hotllne@jra.org.za](mailto:hotllne@jra.org.za)  
Twitter: @MyJra

### CITY PARKS

These include:  
Tree pruning/cutting  
Grass cutting  
Municipal pools  
The Joburg Zoo  
Libraries  
Recreation centres  
Joburg open spaces  
City owned Parks  
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Email:  
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[pkubheka@jhbcityparks.com](mailto:pkubheka@jhbcityparks.com)  
[wafrika@jhbcityparks.com](mailto:wafrika@jhbcityparks.com)  
Fallen trees : ☎011 712-6600  
Or [trees@jhbcityparks.com](mailto:trees@jhbcityparks.com)

### Pikitung

These include :  
Refuse removal (Household)  
Clearing public bins  
Illegal dumping  
Call: ☎0860 562 874 option 4  
Illegal dumping WhatsApp to 082 779 1361  
Emergency

### SERVICES / JMPD

These include :  
Fires  
Noise control  
Ambulances services  
By law infringements  
Traffic enforcement and licensing  
Call JMPD 011 758 9620 or 011 375 5918 and state  
emergency  
Call Fire: ☎(011) 375-5911

### BILLING QUERIES

These include :  
Billing related matters  
Statement inquiries  
Payment arrangements  
Call: ☎0860 562 874 option 1  
Email: [regionRevenue@joburg.org.za](mailto:regionRevenue@joburg.org.za)  
Municipal statement [www.joburg.org.za](http://www.joburg.org.za)  
Under e-services, other queries must  
be logged at a walk-in centre

### HEALTH-RELATED ISSUES

These include :  
Health department  
Environmental health  
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Contact the Regional Office on ☎011 681-8082 or  
visit them at their offices, 2nd Floor at Eureka  
House, 92 Marlborough Road, Springfield

### HIJACKED PROPERTIES

These include :  
Hijacked property  
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Contact the Group Forensics and Investigation  
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These include :  
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