

VORNA VALLEY COMMUNITY

NEWSLETTER



Autumn Greetings!
Your planting
guide for this
season

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Ward does it all mean?
Decoding ward
functions...

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Grow your customer base!
Don't forget to secure your
advertising space...

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Are You

- A resident in Vorna Valley
- and is frustrated with service (non) delivery?
- R10 p/month is all it costs to be

A Member

This newsletter is proudly sponsored by Mid Properties



Autumn vibes

From March to May, our moderate climate creates the perfect conditions for a whole new cast of vegetables to take centre stage.

Whether you have a sprawling smallholding or a few pots on a balcony, now is the time to sow the seeds for a delicious winter harvest. Here's your pocket guide to the best veggies to start planting this autumn.



The Leafy Green All-Stars



Spinach & Swiss Chard:

Incredibly easy to grow, thrive in the cooling temperatures, and you can harvest the outer leaves continuously for months .

Kale:

This "superfood" is also a superstar in the garden. It's incredibly cold-hardy and, believe it or not, its leaves become sweeter after a light frost.

Lettuce:

Both loose-leaf and crisp-head varieties will flourish now . Sow seeds directly into fertile soil and keep them consistently moist for tender, crisp salads straight from the garden .

Underground Treasures



Carrots:

Sow seeds of varieties like 'Cape Market' or 'Scarlet Nantes' in deep, loose, well-draining soil. The cool conditions will make them sweeter and more vibrant in colour.

Beetroot (Beets):

A versatile and rewarding crop. They're not fussy and can be harvested at any size, from tender baby beets to full-sized bulbs.

Turnips & Radishes:

These are the speedsters of the garden. Radishes can be ready to eat in as little as 30-40 days.

Getting to know the Ward Roles



Functions in the Ward & their Responsibilities

Ward Inspectors

FUNCTION: SERVICE DELIVERY MONITORING & COORDINATION

1. **Inspect & Report:** Conduct site inspections and walkabouts to identify and log service delivery issues (e.g., potholes, water leaks).
2. **Coordinate & Escalate:** Track unresolved issues and escalate them to the relevant municipal departments for action.
3. **Liaise with Leaders:** Work directly with the Ward Councillor and community stakeholders to ensure service delivery concerns are properly communicated.

Ward Committees

FUNCTION: COMMUNITY PARTICIPATION & ADVISORY

1. **Represent the Community:** Gather concerns from residents and convey community needs to the Ward Councillor and municipality.
2. **Facilitate Participation:** Assist in mobilizing the community for municipal programs, including budget meetings and IDP consultation processes.
3. **Share Information:** Help the Ward Councillor disseminate important municipal information to residents and promote transparency.

Market to Your Community - Your Clientele

Dear Valued Community Members,

Thank you for your ongoing membership support, which directly funds vital neighbourhood initiatives.

To further boost our collective impact, we offer local businesses the chance to advertise in our monthly VVRA community newsletter.

Full Page - R750
 Half Page - R420
 ¼ Page - R250

Advertising here provides direct access to engaged local residents, building community connection and customer trust. Best of all, 100% of advertising income is reinvested into our neighbourhood, funding everything from security and park upgrades to events and beautification projects.

Grow your business while growing our community.
 For more information, contact communication@vvra.org.za
 Let's build a stronger, thriving suburb – together.

Unscramble the 9 letter word below and send your answers to communication@vvra.org.za

O L Y M P I C A D

Hint: Handling sensitive situations or international relations with tact.

| Last Month's Solution: RACETRACK |



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Contact: Paddy
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Paddyselect@gmail.com

**Call us for:
Bathroom Makeovers
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**Hi! There's a drippy sound coming from the thingy...
- Tenant**

**Help, I can't find the key for my gate & my dog ran out on the street. Come quickly!
- Tenant**

**Urgent: No light in the kitchen, not sure if it's loadshedding or the bulb? Send someone.
- Other Tenant**

Income not "coming in" like the complaints do?

"Midnight Maintenance Melodramas?"

Leave the *Property Management* to us:

- ✦ Tenant Vetting & Onboarding
- ✦ Rent Collection - No income no fee!
- ✦ Maintenance & Repairs (We have a trusted network, not "a guy")
- ✦ Legal Compliance & Lease Management

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At Infinix Energy, we deliver innovative solar solutions to all sectors, driving a global transition to sustainable energy

<p>Energy efficiency Customized solar solutions designed and installed to meet your property's energy needs.</p> <ul style="list-style-type: none"> ● Lower energy costs ● Low maintenance ● High power production 	<p>Long battery life Creating customized solar energy systems that optimize energy production.</p> <ul style="list-style-type: none"> ● Long battery life ● Low maintenance ● High power production 	<p>Home & Business integrations Offering regular maintenance services, including cleaning and system monitoring.</p> <ul style="list-style-type: none"> ● Smart integrations ● Low maintenance ● High power production
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Thinking of Selling Your Property?

I am **Jennifer Howard**, a Qualified NQF5 Master Property Practitioner with over 20 years' experience, proudly representing **Centridge – Realty Without Boundaries**.

I am currently sourcing properties for sale in the Midrand area.

EXCLUSIVE SOLE MANDATE OFFER
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Contact
Jennifer Howard | Centridge
083 459 7738
jennifer.howard@centridge.co.za
Registered Property Practitioner

• Terms & Conditions Apply
Offer valid for sole mandates signed during January & February.

**THANK YOU FOR DRIVING SERVICE DELIVERY
SEE IT? REPORT IT & TOGETHER WE'LL FIX IT!**

CITY POWER ⚡⚡

These include :
Electricity outages
Meter issues
Street lights
Prepaid/Smart metering.
Call: 📞0860 562 874 option 2
Call: 📞011 375 5555 option 2
Using web portal
<https://citypower.mobi>
or you can download the FREE app from playstore
"My Citypower"
Twitter: @CityPowerJhb

JOBURG WATER 💧💧

These include:
Sewage leaks and overflows
Burst water pipes
Replacing damaged meters
Fire Hydrants valves
Call: 📞0860 562 874
SMS line: ✉️076 333 5052
Email: customer@jwater.co.za
Twitter: @JHBWater

JOBURG ROAD AGENCY 🚗

These include:
Pothole repairs
Storm water drains
Re-instatement
Road markings
Road signage
Traffic signals
Pavements (Hard surface)
Call: 📞0800 002 587 or
0860 562 874 option 5
Email: hotline@jra.org.za
Twitter: @MyJra

CITY PARKS 🌳🌳

These include:
Tree pruning/cutting
Grass cutting
Municipal pools
The Joburg Zoo
Libraries
Recreation centres
Joburg open spaces
City owned Parks
Call: 0860 562 874 option 0
Email:
vmkhize@jhbcityparks.com
pkubheka@jhbcityparks.com
wafrika@jhbcityparks.com
Fallen trees : 📞011 712-6600
Or trees@jhbcityparks.com

Pikitup 🗑️

These include :
Refuse removal (Household)
Clearing public bins
Illegal dumping
Call: 📞0860 562 874 option 4
Illegal dumping WhatsApp to 082 779 1361
Emergency

SERVICES / JMPD 🚒🚑🚓

These include :
Fires
Noise control
Ambulances services
By law infringements
Traffic enforcement and licensing
Call JMPD 011 758 9620 or 011 375 5918 and state
emergency
Call Fire: 📞(011) 375-5911

BILLING QUERIES 📄

These include :
Billing related matters
Statement inquiries
Payment arrangements
Call: 📞0860 562 874 option 1
Email: regionGrenueve@joburg.org.za
Municipal statement www.joburg.org.za
Under e-services, other queries must
be logged at a walk-in centre

HEALTH-RELATED ISSUES 🏥🚑

These include :
Health department
Environmental health
Call: 📞011 375 5555 and ask for
Environmental Health
Contact the Regional Office on 📞011 681-8082 or
visit them at their offices, 2nd Floor at Eureka
House, 92 Marlborough Road, Springfield

HIJACKED PROPERTIES 🏠

These include :
Hijacked property
Abandoned properties
Contact the Group Forensics and Investigation
Services (GFIS) on 📞080 000 2587

BUILDING CONTROL

These include :
Town planning
Building inspector
Plans
Urban management
Zoning
Email: ComplaintsPLE@joburg.org.za

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