


VORNA VALLEY COMMUNITY

NEWSLETTER



**HAVE YOU BEEN
ABUSING YOUR
DUSTBIN**

PAGE 2 FOR DETAILS



**VEHICULAR CRIME
ESCALATING:
BE SAVVY, BE SAFE!**

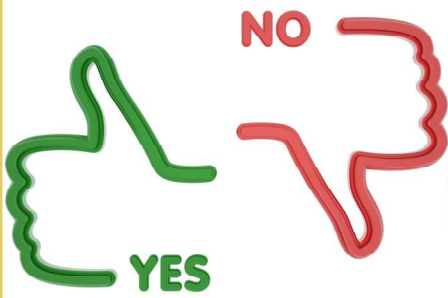
SEE PAGE 3



This newsletter is proudly sponsored by Mid Properties



LOVE YOUR DOMESTIC TRASHCAN. IT WORKS HARD FOR YOU.



A trash guide for the whole household – because your bin is not a magical black hole.



When in doubt, leave it out.

Google is free - but so is disaster!



Food scraps (peels, leftovers)	Biodegradable – just no liquids, please
Cardboard & paper (flattened)	Recyclable and space-saving
Tin cans & metal lids	Recyclable – rinse them first
Plastic bottles & containers (rinsed)	Check the recycling triangle
Tissues & paper towels	Biodegradable, but keep it moderate



Hot ashes or coals	Fire risk – wait 48 hours
Paint, oil, or chemicals	Toxic and illegal in household bins
Batteries (any kind)	Fire hazard + environmental danger
Broken glass (loose)	Dangerous for collectors – wrap it first
Electronics or cables	E-waste only – drop off at recyclers



VEHICLE THEFT ON THE INCREASE

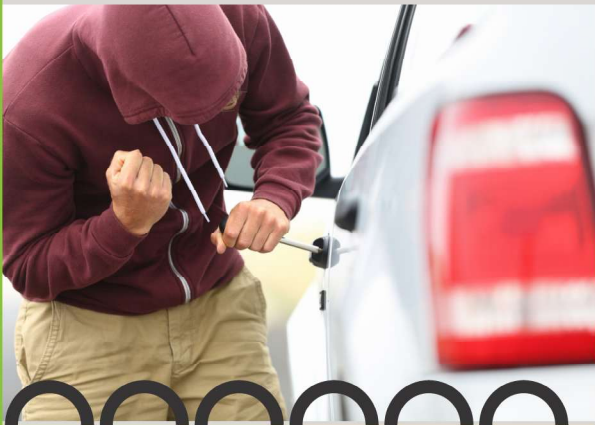
Dear Residents of Vorna Valley and surrounding areas - please be on high alert.

Over the past few weeks, there has been a concerning increase in vehicle theft and hijackings in our neighbourhood and neighbouring suburbs. Criminals are becoming increasingly brazen, operating during both day and night hours.

As a community, our best defence is awareness, vigilance, and looking out for one another.

Crime prevention starts with community.

If you see something suspicious, say something.



WHAT YOU MUST DO IF YOU ARE A VICTIM

- Do not resist. Your life is more valuable than your vehicle or belongings.
- Try to remember details—the suspect's appearance, clothing, vehicle description, and direction of travel.
- Alert authorities immediately. Call SAPS and your local neighbourhood security company.
- Share information with neighbours and community groups to help spread awareness.

Tips to Protect Yourself

Stay alert at intersections, driveways, and stop streets.

Leave space between your vehicle and the one in front.

Keep doors locked and windows up, even when driving.

Avoid distractions like using your phone while driving.

Vary your routine — change your routes home.

Be cautious when approaching your gate or driveway.

Parking Tips!

- Park in well lit areas
- Check your surroundings
- Don't leave valuables in plain sight

Market to Your Community - Your Clientele

Dear Valued Community Members,

Thank you for your ongoing membership support, which directly funds vital neighbourhood initiatives.

To further boost our collective impact, we offer local businesses the chance to advertise in our monthly VVRA community newsletter.

Full Page - R750
Half Page - R420
¼ Page - R250

Advertising here provides direct access to engaged local residents, building community connection and customer trust. Best of all, 100% of advertising income is reinvested into our neighbourhood, funding everything from security and park upgrades to events and beautification projects.

Grow your business while growing our community. For more information, contact communication@vvra.org.za
Let's build a stronger, thriving suburb – together.

Unscramble the 9 letter word below and send your answers to communication@vvra.org.za

W L E Y D W S E N

Hint: Vows and Commitment and Forever, they say!

| Last Month's Solution: **DIPLOMACY** |



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**KEVIN@UTILMATE.CO.ZA
072 710 9861**

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Contact: Paddy
0823779723

Paddyselect@gmail.com

**Call us for:
Bathroom Makeovers
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**Hi! There's a drippy sound coming from the thingy...
- Tenant**

**Help, I can't find the key for my gate & my dog ran out on the street. Come quickly!
- Tenant**

**Urgent: No light in the kitchen, not sure if it's loadshedding or the bulb? Send someone.
- Other Tenant**

Income not "coming in" like the complaints do?

"Midnight Maintenance Melodramas?"

Leave the *Property Management* to us:

- ✦ Tenant Vetting & Onboarding
- ✦ Rent Collection - No income no fee!
- ✦ Maintenance & Repairs (We have a trusted network, not "a guy")
- ✦ Legal Compliance & Lease Management

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Shop 24 - Midrand Pet Food

Empowering a Sustainable Future

At Infinix Energy, we deliver innovative solar solutions to all sectors, driving a global transition to sustainable energy

<p>Energy efficiency Customized solar solutions designed and installed to meet your property's energy needs.</p> <ul style="list-style-type: none"> Lower energy costs Low maintenance High power production 	<p>Long battery life Creating customized solar energy systems that optimize energy production.</p> <ul style="list-style-type: none"> Long battery life Low maintenance High power production 	<p>Home & Business integrations Offering regular maintenance services, including cleaning and system monitoring.</p> <ul style="list-style-type: none"> Smart integrations Low maintenance High power production
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Revitalize your living space and Business with solar energy. Reach out for your complimentary consultation and enjoy amazing financial options catered to your budget need

0836672138

134 River Road, Midrand | www.Infinix.co.za | sales@infinix.co.za

**THANK YOU FOR DRIVING SERVICE DELIVERY
SEE IT? REPORT IT & TOGETHER WE'LL FIX IT!**

CITY POWER

These include :
Electricity outages
Meter issues
Street lights
Prepaid/Smart metering.
Call: 0860 562 874 option 2
Call: 011 375 5555 option 2
Using web portal
<https://citypower.mobi>
or you can download the FREE app from playstore
"My Citypower"
Twitter: @CityPowerJhb

JOBURG WATER

These include:
Sewage leaks and overflows
Burst water pipes
Replacing damaged meters
Fire Hydrants valves
Call: 0860 562 874
SMS line: 076 333 5052
Email: customer@jwater.co.za
Twitter: @JHBWater

JOBURG ROAD AGENCY

These include:
Pothole repairs
Storm water drains
Re-instatement
Road markings
Road signage
Traffic signals
Pavements (Hard surface)
Call: 0800 002 587 or
0860 562 874 option 5
Email: hotline@jra.org.za
Twitter: @MyJra

CITY PARKS

These include:
Tree pruning/cutting
Grass cutting
Municipal pools
The Joburg Zoo
Libraries
Recreation centres
Joburg open spaces
City owned Parks
Call: 0860 562 874 option 0
Email:
vmkhize@jhbcityparks.com
pkubheka@jhbcityparks.com
wafrika@jhbcityparks.com
Fallen trees: 011 712-6600
Or trees@jhbcityparks.com

Pikitup

These include :
Refuse removal (Household)
Clearing public bins
Illegal dumping
Call: 0860 562 874 option 4
Illegal dumping WhatsApp to 082 779 1361
Emergency

SERVICES / JMPD

These include :
Fires
Noise control
Ambulances services
By law infringements
Traffic enforcement and licensing
Call JMPD 011 758 9620 or 011 375 5918 and state
emergency
Call Fire: (011) 375-5911

BILLING QUERIES

These include :
Billing related matters
Statement inquiries
Payment arrangements
Call: 0860 562 874 option 1
Email: regionGrenueve@joburg.org.za
Municipal statement www.joburg.org.za
Under e-services, other queries must
be logged at a walk-in centre

HEALTH-RELATED ISSUES

These include :
Health department
Environmental health
Call: 011 375 5555 and ask for
Environmental Health
Contact the Regional Office on 011 681-8082 or
visit them at their offices, 2nd Floor at Eureka
House, 92 Marlborough Road, Springfield

HIJACKED PROPERTIES

These include :
Hijacked property
Abandoned properties
Contact the Group Forensics and Investigation
Services (GFIS) on 080 000 2587

BUILDING CONTROL

These include :
Town planning
Building inspector
Plans
Urban management
Zoning
Email: ComplaintsPLE@joburg.org.za

Please save this page and keep it handy for up to date reporting