

VORNA VALLEY COMMUNITY

NEWSLETTER

COMMUNITY



"Patching Problems Together"
 Those Pesky Potholes!
 See Page 2



**VVRA AGM -
 SAVE THE DATE**
 One Evening.
 One Community.
 One Conversation
 Page 3

| 2026 | | | | | | | JUNE | |
|------|-----|-----|-----|-----|-----|-----|------|--|
| SUN | MON | TUE | WED | THU | FRI | SAT | | |
| | 1 | 2 | 3 | 4 | 5 | 6 | | |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 | | |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 | | |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 | | |
| 28 | 29 | 30 | | | | | | |

This newsletter is proudly sponsored by Mid Properties



A Smoother Ride Starts With You

We've all felt that jarring thump — the kind that makes you wince and hope your tyre pressure holds up. But potholes aren't just a nuisance. They're a genuine safety hazard, a fast track to costly vehicle damage (think wheel alignments and suspension repairs), and a real drag on our neighbourhood's quality of life. The good news? Fixing them isn't just the city's job. It's a team effort — and you hold the most important tool: your voice.

Why Your Report Matters

Our local roads department relies on us to know where the cracks are forming. If a pothole goes unreported, it can sit there for weeks or months. And as every driver knows, a small crack quickly becomes a crater, which costs far more to fix later.

By taking two minutes to report a pothole, you're not just helping yourself—you're helping every cyclist, bus rider, and neighbour who uses that road.

How to Report a Pothole (It's Easy!)

Choose the method that works for you:

-  **Call: Municipal Call Centre – 0800 002 587 or 0860 562 874 (press option 5)**
-  **Email: Send details to hotline@jra.co.za**

What to Include in Your Report

To help crews find and fix the problem fast, please share:

- Street name and the nearest intersection or landmark
- Size and severity (e.g., “deep, about 50cm wide”)
- Date you spotted it
- A photo (if you can safely take one — this speeds things up immensely!)

Stay Accountable (Politely)

Your responsibility doesn't end when you hit “send.” Good reporting includes follow-through.

- Keep your reference number (if they give you one).

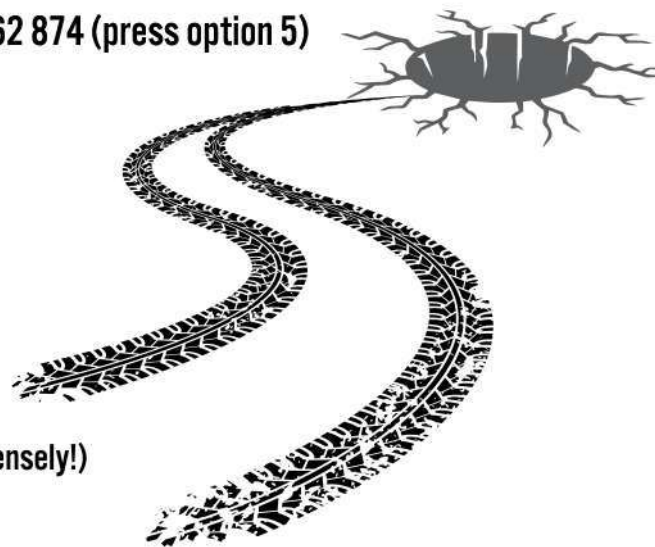
If the pothole isn't fixed in a reasonable timeframe, follow up. Consistent reporting holds authorities accountable and shows we're paying attention.

Reporting a pothole is a small act of community leadership. Next time you see one, don't just swerve — when it's safe to - snap a photo, send a quick email, or make a short call.

Then, mention it to a neighbour. Encourage them to do the same.

Your involvement makes a real difference.

Let's work together to keep our roads safe, one report at a time.



! Your Community Needs You!!



When potholes linger, repairs stall, or issues go unresolved, it's easy to feel frustrated. And often, that frustration gets directed at the messengers. But here's something worth remembering: the committee is made up of your neighbours. Volunteers. People who live on the same streets, sit in the same traffic, and want the same things you do — a safer, cleaner, better-run community. They're not perfect. But they're present. Now you can be too!

YOUR MEMBERSHIP IS YOUR VOTE!

The upcoming Annual General Meeting isn't just a report. It's an open floor for residents like you to:

- Raise concerns constructively
- Nominate and elect committee members
- Step forward yourself if you're ready to help

Because here's the quiet truth no one says out loud: The best way to fix long-standing issues is to become part of the solution.

You don't need special skills. Just a willingness to show up, share the load, and work alongside fellow residents.



**Come to the AGM. Have your Say.
And if you can, lend a hand!**

A community is only as strong as their committee - and a strong community starts with us ALL!

BE THE CHANGE YOU WANT TO SEE

If you've ever thought, "Someone should do something about that" — maybe that someone is you?! Or a neighbour you know would do a great job? Let's move from frustration to action. From complaints to collaboration.

Market to Your Community - Your Clientele

Dear Valued Community Members,

Thank you for your ongoing membership support, which directly funds vital neighbourhood initiatives.

To further boost our collective impact, we offer local businesses the chance to advertise in our monthly VVRA community newsletter.

Full Page - R750
Half Page - R420
¼ Page - R250

Advertising here provides direct access to engaged local residents, building community connection and customer trust. Best of all, 100% of advertising income is reinvested into our neighbourhood, funding everything from security and park upgrades to events and beautification projects.

Grow your business while growing our community. For more information, contact communication@vvra.org.za
Let's build a stronger, thriving suburb – together.

Unscramble the 9 letter word below and send your answers to communication@vvra.org.za

C R A S E B H E L

Hint: Support for the Team's Supporters!

Last Month's Solution: **NEWLYWEDS**



YOUR TRUSTED SECURITY PARTNER

STRONGER * SAFER * TOGETHER



24 Hour Armed Reaction

Alarm Installations

S.W.A.T Patrols

TRSS Fire Ops

Off-Site Monitoring

TRSS Panic App

Guarding

086 111 4021 • 011 708 1895

www.trss.co.za



**UTILITY MANAGEMENT
FOR ALL COMMERCIAL
AND RESIDENTIAL COMPLEXES**

DESIGNED WITH THE
UTILITY CONSUMER IN MIND.

GET TO KNOW YOUR
ACCURATE CONSUMPTION
AND ALIGN YOUR
MUNICIPAL BILLING ACCORDINGLY!

TECHNOLOGY AND CUSTOMER EXPERIENCE
IS OUR FORTE.



KEVIN@UTILMATE.CO.ZA
072 710 9861

**Paddys
Renovations**

Contact: Paddy
0823779723

Paddyselect@gmail.com

Call us for:
Bathroom Makeovers
Built in cupboards
Tiling and Painting
Electrical Work

**Hi! There's a drippy sound coming from the thingy...
- Tenant**

**Help, I can't find the key for my gate & my dog ran out on the street. Come quickly!
- Tenant**

**Urgent: No light in the kitchen, not sure if it's loadshedding or the bulb? Send someone.
- Other Tenant**

Income not "coming in" like the complaints do?

"Midnight Maintenance Melodramas?"

Leave the *Property Management* to us:

- ✦ Tenant Vetting & Onboarding
- ✦ Rent Collection - No income no fee!
- ✦ Maintenance & Repairs (We have a trusted network, not "a guy")
- ✦ Legal Compliance & Lease Management

www.midproperties.co.za
072 710 9885

076 391 5160 www.MidrandPetFood.co.za

Dog & Cat Food
Pet Medication | Toys & More

Take Ollifantsdalen Off-ramp
Turn Right then next left into
Midrand Value Centre
Shop 24 - Midrand Pet Food

Empowering a Sustainable Future

At Infinix Energy, we deliver innovative solar solutions to all sectors, driving a global transition to sustainable energy

| | | |
|--|---|--|
| <p>Energy efficiency Customized solar solutions designed and installed to meet your property's energy needs.</p> <ul style="list-style-type: none"> Lower energy costs Low maintenance High power production | <p>Long battery life Creating customized solar energy systems that optimize energy production.</p> <ul style="list-style-type: none"> Long battery life Low maintenance High power production | <p>Home & Business integrations Offering regular maintenance services, including cleaning and system monitoring.</p> <ul style="list-style-type: none"> Smart integrations Low maintenance High power production |
|--|---|--|

Revitalize your living space and Business with solar energy. Reach out for your complimentary consultation and enjoy amazing financial options catered to your budget need.

0836672138

134 River Road, Midrand | www.infinix.co.za | sales@infinix.co.za

THANK YOU FOR DRIVING SERVICE DELIVERY SEE IT? REPORT IT & TOGETHER WE'LL FIX IT!

CITY POWER

These include :
Electricity outages
Meter issues
Street lights
Prepaid/Smart metering.
Call: ☎0860 562 874 option 2
Call: ☎011 375 5555 option 2
Using web portal
<https://citypower.mobi>
or you can download the FREE app from playstore
"My Citypower"
Twitter: @CityPowerJhb

JOBURG WATER

These include:
Sewage leaks and overflows
Burst water pipes
Replacing damaged meters
Fire Hydrants valves
Call: ☎0860 562 874
SMS line: ✉076 333 5052
Email: customer@jwater.co.za
Twitter: @JHBWater

JOBURG ROAD AGENCY

These include:
Pothole repairs
Storm water drains
Re-instatement
Road markings
Road signage
Traffic signals
Pavements (Hard surface)
Call: ☎0800 002 587 or
0860 562 874 option 5
Email: hotline@jra.org.za
Twitter: @MyJra

CITY PARKS

These include:
Tree pruning/cutting
Grass cutting
Municipal pools
The Joburg Zoo
Libraries
Recreation centres
Joburg open spaces
City owned Parks
Call: 0860 562 874 option 0
Email:
vmkhize@jhbcityparks.com
pkubheka@jhbcityparks.com
wafrika@jhbcityparks.com
Fallen trees : ☎011 712-6600
Or trees@jhbcityparks.com

Pikitup

These include :
Refuse removal (Household)
Clearing public bins
Illegal dumping
Call: ☎0860 562 874 option 4
Illegal dumping WhatsApp to 082 779 1361
Emergency

SERVICES / JMPD

These include :
Fires
Noise control
Ambulances services
By law infringements
Traffic enforcement and licensing
Call JMPD 011 758 9620 or 011 375 5918 and state
emergency
Call Fire: ☎(011) 375-5911

BILLING QUERIES

These include :
Billing related matters
Statement inquiries
Payment arrangements
Call: ☎0860 562 874 option 1
Email: regionGvenue@joburg.org.za
Municipal statement www.joburg.org.za
Under e-services, other queries must
be logged at a walk-in centre

HEALTH-RELATED ISSUES

These include :
Health department
Environmental health
Call: ☎011 375 5555 and ask for
Environmental Health
Contact the Regional Office on ☎011 681-8082 or
visit them at their offices, 2nd Floor at Eureka
House, 92 Marlborough Road, Springfield

HIJACKED PROPERTIES

These include :
Hijacked property
Abandoned properties
Contact the Group Forensics and Investigation
Services (GFIS) on ☎080 000 2587

BUILDING CONTROL

These include :
Town planning
Building inspector
Plans
Urban management
Zoning
Email: ComplaintsPLE@joburg.org.za

Please save this page and keep it handy for up to date reporting